

John Joseph Vaccaro

1101 Woodcroft Court
Louisville, Kentucky, 40223
December 20th, 2008

Phone: (502) 245-8985
Cell: (502) 649-9246
Email: jvaccaro@gmail.com

CAREER SUMMARY:

Twenty-four years of technical and project management experience in networking, systems and customer support.

Significant expertise and accomplishments in:

- Systems Operations Management
- Data Backup and Recovery Configuration and Administration
- Windows Server, Client and Active Directory Administration
- Unix Administration
- Project Management
- Internet Connectivity and Tool Sets

Continuing education and professional development through seminars and workshops.

Contributions result from the following skills:

- Team building and communication skills
- Timely identification and application of new technologies
- Time management
- Enterprise view of systems and their implementation

SELECTED ACCOMPLISHMENTS:

Installed, implemented or managed:

- A backup system capable of processing 10 Terabytes a day of information.
- Network to perform daily delivery of 30 Million emails daily.
- Data center network and security operations.
- Two (2) headcounts in a department for two different employers.

Designed and developed:

- System for notification of critical equipment, network and application outages.
- Programs to perform backup of critical development and manufacturing automation data in a network environment.
- Procedures for off-site data storage, tape rotation and disaster recovery.
- Programs to run server diagnostics and notify to monitoring systems.

Migrated:

- An entire data center to a new location with no production interruptions.
- Network systems as required by three company ownership changes and acquisitions.
- Stand-alone server backups to an enterprise-wide backup system.
- An entire IP network to a new address range without impacting production.

SKILL SETS

TECHNOLOGIES

- Amazon Simple Storage Service (S3) and Elastic Computing Cloud (EC2).
- Server Virtualization.
- Information Technology Infrastructure Library, V2 and V3. (ITIL)
- Storage area networks (SAN).
- Disaster Recovery and Business Continuity
- Simple Mail Transport Protocol (SMTP).
- Windows and Linux command scripting.
- Systems Development Life Cycle methodologies (SDLC).

SOFTWARE

- Microsoft Windows Server 2003, Active Directory and Windows_XP.
- Microsoft SQL Server and Exchange 2003.
- VMWare ESX.
- Solaris and AIX Unix.
- Red Hat Enterprise and Ubuntu Linux: server and desktop.
- Perl and Bash.
- Openfire real time collaboration (IM) server.

HARDWARE

- Hewlett-Packard Proliant and Dell PowerEdge Servers.
- HP and Dell laptops and Workstations.
- StorageTek, Overland and ADIC Tape Library Systems.
- EMC and Xiotech SAN Disk Appliances.
- Cisco Switches, Hubs, Routers, Firewalls and Load Balancers.
- Barracuda Spam Firewall

EDUCATION:

Coursework:

Murray State University, Murray, Kentucky.

Major: Biology Attended: 1 year.

Lincoln Memorial University, Harrogate, Tennessee.

Major: Biology Attended: 2 years.

Technical Training:

Basic AIX System Administration, Continuing Education, September 1994

Supporting Windows NT Workstation, Continuing Education, April 1995

Supporting Windows NT Server, Continuing Education, May 1995

Project Accounting, Continuing Education, March 1998

Project Management, Continuing Education, April 1998

SAP R/3: WinNT/SQL Server, Core Competency, Continuing Education, September 1998

SAP R/3: Advanced System Administration, Continuing Education, January 1999

SAP R/3: System Tuning, Continuing Education, February 1999

Comdisco Disaster Recover, December 1999

PROFESSIONAL EXPERIENCE:

Samtec Inc. Louisville, Kentucky. June, 2006 to December 2008

Backup & Restore Solution Specialist

- Migrated corporate backups to a single consolidated platform.
- Responsible for all permissions changes in a large Active Directory environment.
- Consulted on email security and deliverability issues.
- Maintained and upgraded four monitoring systems for problem notification.
- Documented and published backup schedules, and status.
- Served as Level 2 support for customer issues.

Sony Pictures Digital Networks, May 2003 to October 2005

Project Manager

- Analyzed client requirements, developed application configuration and software implementation packages, and over saw testing and rollout of the application.
- Managed two office relocations in eight (8) months.
- Configured routers, firewalls, and switches for optimum network performance.
- Scripted the night data loads into a SAS data warehouse including data cube rebuilds.
- Participated in a software development project using SDLC and RAD methods to develop a new Marketing Automation system.

Sony Music Digital Services, April 2002 to April 2003

Director, Systems and Networks

- Monitored platforms and applications for 24x7 Availability
- Supervised Change Control operations
- Maintained working relations with Internet Service Providers

Emazing, Inc. March 2000 to March 2002

Director, Systems and Networks

- Kept daily publication schedule on track and recovered from processing failures.
- Supported internal users in three corporate offices.
- Developed security and disaster recovery plans.

National Processing Company. June 1999 to February 2000

Systems Administrator, Mid-Range Systems

- Improved integrity of enterprise backup and restore functions
- Integrated applications running in the NT and unix environments

Vencor Louisville, Kentucky. November 1996 to June 1999

NT Support, Systems Analyst

- Improved uptime and reliability across a mixture of OS environments
- Installed, configured, and maintained SAP R/3 as a BASIS team member.

Ventech Systems Louisville, Kentucky. February 1994 to March 1996

Internal Support, Network Specialist

- Installed 80+ Windows clients in a mixed OS environment.
- Created and managed a multi-platform tape backup strategy
- Developed and implemented WAN monitoring program

PROFESSIONAL EXPERIENCE: (continued)

The Future Now Inc. Louisville, Kentucky. May 1993 to February, 1994

Network Support Group, Engineer

- Installed and supported Novell Netware at multiple customer sites.
- Determined requirements for new networks based on customer requirements.
- Installed and supported remote access technologies for Novell Networks.

Rhône-Poulenc Inc. Louisville, Kentucky. June 1990 to May 1993

Senior Information Specialist

- Managed Library and supervised two Specialists.
- Provide support for network end-users at cross-city locations.
- Technical Literature Searches; Business Intelligence; Patent Searches

ADDITIONAL EXPERIENCE:

- Technical writer since 1990.
- Blogging since 2005
- Weekly Science column at Blogcritics: October 2005 to June, 2007
- Co-editor of Science and Technology section of Blogcritics on-line magazine. November 2006 to April, 2008