

ORDERING PROCEDURE:

1. Check Sign Order Form for accuracy and approve by signing the "Authorized Signature" line.
2. Approve design and colors by signing and dating the artistic rendering. Be sure to check spelling.
3. Issue Deposit:
 - a. Standard Terms: Issue deposit check or credit card for 50% of total order. Credit cards are accepted for amounts up to \$5,000.
 - b. Alternate financing: Refer to Payment Options Form for instructions.
4. Mail the signed color rendering, signed order form, and deposit using the self-addressed postage paid envelope.

TERMS:

Unless stipulated in special instructions, balance is due within 10 days of the date of invoice. A late fee of 1.5% per month will be charged on the amount not received by the due date.

In the event of a payment default, customer will be responsible for all of Stewart Signs costs of collection, including but not limited to court costs, filing fees and attorney fees.

Unless indicated under special instructions, permits, footers, unloading, erection, electrical & data service, electrical & data hook-up, planters and other decorative masonry are the responsibilities of the buyer.

Cancellation may be subject to a cancellation charge.

LIFETIME WARRANTY

The J.M. Stewart Corporation (Stewart Signs) warrants its signs as follows, subject to the conditions herein provided:

Sign Structure and Sign: Under normal use and service should the sign structure or identification/changeable copy sign malfunction during the life of the sign due to defects in workmanship or materials, Stewart Signs will at its option repair or replace any of the defective materials, (with the exception of lamps and ballasts). Faulty ballasts will be exchanged for new ballasts for a period of three years.

Vandalism to Sign Faces and Vandal Covers: This Lifetime Warranty also covers polycarbonate faces and vandal covers against breakage due to vandalism for the life of the sign. Warranty protection does not extend to these surfaces if damaged by gunshots, or when damaged coincident with the damage to the sign cabinet or vandal cover frame.

Outdoor LED Electronic Display (If Applicable): Stewart Signs warrants the L.E.D. Electronic Display to be free from defects in workmanship or materials for a period of five (5) years from the date of shipment. Damage caused by abuse, lightning and other acts of God, and any consequential or contingent liability is excluded from this warranty. Stewart Signs will, at its option repair or replace the malfunctioning or defective part(s).

Additional Warranty Terms: This warranty covers normal use and service. Warranty claims must be registered with Stewart Signs within thirty (30) days of damage or malfunction. Stewart Signs reserves the right to visit the site of the installation or to require documentation of the claim before assuming any responsibility under the provisions of this warranty. Removing and reinstalling repaired or replacement parts, is the responsibility of the owner.

Upon delivery, incidental blemishes and scratches are considered normal unless they can be viewed 10 feet or more under normal use conditions.

Stewart Signs assumes no liability for damage caused by careless handling or poor installation except for work completed by employees or agents of Stewart Signs.

Service to a damaged or malfunctioning sign which has not been ordered or authorized by Stewart Signs' Customer Support Department is not covered under this warranty.

In the event the sign is damaged during shipping it is the responsibility of the buyer to refuse delivery causing the sign to be returned to the manufacturer for repair or replacement.

The foregoing warranty is exclusive and in lieu of all other warranties whether written, oral or implied, including any warranty of merchantability or fitness for purpose.

Stewart
AMERICA'S PREMIER SIGN COMPANY

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